

Global Security Verification Report

Facility Name: Norquest Brands Private Limited

Country:	India	Assessment Stage:	Annual
Date of Verification:	08-Mar-2025	Report Number:	A5209080
Last Verification Date:	12-Aug-2023 (92%)	Site ID:	F_IAR_151197
Auditor Primary:	Mr. Vinod Vasantryao Gajare	Service Provider:	Intertek
Auditor Secondary:	NA	Audit Location:	Onsite

OVERALL FACILITY SCORE

98%



PERFORMANCE INDEX BAR



Participating Facilities: 9874

The C-TPAT Security Criteria and Guidelines indicate that "Must" is a requirement of the program participation. "Should" means that the procedure is considered to be an industry "best practice."

PERFORMANCE SUMMARY

Section Name	Score	Must - High	Must - Low	Should - High	Should - Low
Corporate Security	100%	0	0	0	0
Security Vision and Responsibility	100%	0	0	0	0
Risk Assessment	100%	0	0	0	0
Business Partners	100%	0	0	0	0
Cyber Security	100%	0	0	0	0
Transportation Security	100%	0	0	0	0
Conveyance and Instruments of International Traffic Security	100%	0	0	0	0
Seal Security	100%	0	0	0	0
Procedural Security	100%	0	0	0	0
Agricultural Security	100%	0	0	0	0
People and Physical Security	93%	0	0	1	0
Physical Security	93%	0	0	1	0
Physical Access Controls	100%	0	0	0	0
Personnel Security	100%	0	0	0	0
Education, Training and Awareness	100%	0	0	0	0
Overall	98%	0	0	1	0

Intertek's GSV integrates multiple global supply-chain security initiatives, including C-TPAT (Customs Trade Partnership Against Terrorism), PIP (Partners in Protection) and AEO (Authorized Economic Operators).

Global Security Verification Report, Norquest Brands Private Limited

A. FACILITY PROFILE

A1. FACILITY INFORMATION

Facility Name:	Norquest Brands Private Limited	Contact Name:	Mr. Mitesh Thakkar
Facility Legal Name:	Norquest Brands Private Limited	Contact Title:	NA
Audit Location:	A/1-4 Mohan Estate, Opp Anupam Theater Khokhra, Ta- Ahmedabad, Dist- Ahmedabad	Email:	mitesh@norquestbrands.com
City:	Ahmedabad	Country:	India

A2. EMPLOYEE INFORMATION

NUMBER OF EMPLOYEES

Range	Actual Total	Permanent	Temporary	Foreign	Migrant
51-100	90(100%)	90(100%)	0(0%)	0(0%)	0(0%)

List of Nationalities: NA

A3. BUSINESS OVERVIEW

Industry:	Other	Warehouse customs bonded:	No
Key/Main Product:	Manufacturing of cotton fabric bags	Free trade zone:	No
Facility land size (in Sqm):	2415	Total facility floor size (in Sqm):	7245

Total Nr of Buildings	Distribution	Production	Warehouse	Container Yards	Others
1	0	1	0	0	0

A4. EXPORT LOGISTICS

PERCENTAGE OF GOODS EXPORTED TO US

By Air	By Sea	By Rail	By Truck
0	100	0	0

FACILITY RESPONSIBLE FOR THE RELATIONSHIP WITH THE FOLLOWING TYPE OF LOGISTICS

Air:	Never	Consolidators:	Never
Sea:	Always	Freight Forwarders:	Never
Rail:	Never	NVOCC:	Never
Land Carriers:	Never	Other 3rd party logistics providers:	Always
The companies used vary routes:	No	The companies used Global Positioning Satellite (GPS):	No

Global Security Verification Report, Norquest Brands Private Limited

The companies used employ security guards: **Yes**

The companies used truck convoys: **No**

The companies used provide vehicle escort: **No**

A5. GENERAL INFORMATION

Brief description of the facility:

Norquest Brands Private Limited is located at A/1-4 Mohan Estate, Opp Anupam Theater Khokhra, Ta- Ahmedabad, Dist- Ahmedabad . The facility specializes in manufacturing cotton bags and operates in single building with ground plus three floors. Ground floor has Cutting, Store and office, First floor : Stitching, Second floor : Packing and final checking, Third floor : Finished goods storage. The facility spans 2,415 square meters of land, with a built-up area of 7,245 square meters. It employs 90 workers and exports 100% of its products to the USA, Australia, and the UK. The facility has established and documented security policies and procedures to ensure operational efficiency and compliance.

Brief description of loading process for shipment:

The facility ships 100 % full container loading (FCL) . The shipments are loaded in container/truck in presence of security guard and export manager . All the cartons are counted by either security guard or export department executive and tally is done against manifest.

Brief description of sealing process:

FCL shipment containers are secured by bolt seal through self sealing process which meets ISO/PAS 17712 standard

Brief description of direct shipments to port process:

All FCL shipment are delivered to the port directly

In-country transport services detail:

Chetak Roadlane

Required transit time between audited facility to the port / the next supply chain:

Transit time required to Mundra port is 10-12 hrs, ICD Khodiyar - 1 hour

CCTV details:

Facility has installed 35 cameras throughout the facility which includes server room, facility entrance, loading point, perimeter, packing and finished goods storage area

Security guard force details:

The facility has employed three security guards on its payroll

B. RESULT DETAILS

The following section includes all findings noted during the on-site audit.

Physical Security					93% 
RATING	Must - High	Must - Low	Should - High	Should - Low	Total
NEW NON-COMPLIANCES	0	0	1	0	1

New Non- Compliances

ID #	Finding	Rating
O0381	The company does not have an automatic intrusion detection or alarm system installed in sensitive/controlled access areas.	Should - High
% of occurrence at other facilities 89%		Past occurrences at this facility None
Auditor Comments Facility has not installed automatic intrusion detection system at any location within the premises		
Minimum Security Criteria Security technology should be utilized to monitor premises and prevent unauthorized access to sensitive areas.		

C. BEST PRACTICES AND RECOMMENDED BEST PRACTICES

CBP describes Best Practices as innovative security measures that exceeds the CTPAT criteria and industry standards. For C-TPAT purposes, a best practice must meet all five of the following requirements, all of which are subject to verification: (1. Senior management support; 2. Innovative technology, process or procedures; 3. Documented process; 4. Verifiable evidence; and, 5. A regular system of checks, balances and accountability.)

Existing Best Practices:

1. Business Partners

- The facility provides periodic security awareness training to all of the contractors.

2. Cyber Security

- Require computer users to sign an agreement of liability for the use of the company's information systems, and renew these agreements each time a password change is initiated.

3. Conveyance and Instruments of International Traffic Security

- For conveyance entries/exits, logs are maintained with name of the guard.

4. Seal Security

- Use multiple ISO/PAS 17712 certified high security seals on all shipments bound to the U.S.

5. Procedural Security

- Loaded containers/trailers' final inspection is conducted.

6. Agricultural Security

- The facility uses alternative packaging material. The following products are not subject to USDA regulation: Plywood or press board; Plastic pallets; Oriented strand board; Hardboard; Parallel strand lumber; Synthetic foam; Metal frames; Inflated dunnage; Masonite veneer

7. Physical Security

- Vehicles are prohibited/prevented from parking near perimeter fencing.

8. Physical Access Controls

- Ensure that as employees enter the facility, their photos are displayed on an electronic access system monitor so that the security guard in the area can verify that the individual entering matches the photo displayed on the monitor.
- Security guards receive specific training in C-TPAT.

9. Personnel Security

- Conduct exit interviews as a routine part of the employee termination process, with a counselor on hand to evaluate the likelihood that a terminated employee could pose a retaliation threat.

10. Education, Training and Awareness

- A security awareness assessment is given annually to a random sample of employees to gauge their understanding of the company's general security policy.

Recommended Best Practices:

1. Business Partners

- The facility should conduct periodic table-top exercises to address security breaches within the supply chain and, if one doesn't already exist, create a "quick response team" to investigate suspicious activities discovered during cargo transportation.
- The facility should perform periodic audits of business partners accompanied by a third-party security firm (these audits may be performed without advance notice). The firm should provide a written assessment of business partners' adherence to C-TPAT minimum security criteria. If non-compliance is discovered, it could be sufficient grounds for terminating the business relationship.

2. Cyber Security

- The facility should equip computers with biometric retina scanners for authentication and identification purposes.

Global Security Verification Report, Norquest Brands Private Limited

- The facility should install software on employees' laptops that allows management to delete information from hard drives from a remote location.

3. Conveyance and Instruments of International Traffic Security

- All operators of facilities and conveyances handling cargo should employ appropriate procedures to identify personnel authorized to enter cargo and document processing areas.
- The facility should use a dock locking arm to anchor the container chassis to the loading dock.
- The facility should use tamper-indicative security labels bearing an actual photo of the seal and a serial number, attached to the hinges and between the two doors of the vehicles.

4. Seal Security

- In addition to using a bolt seal, attach a cast iron J-bar device to the locking bar that requires a specialized tool for removal.

5. Procedural Security

- The facility should schedule all deliveries at distribution centers in advance using an online automated tool, and ensure that upon arrival, drivers provide security guards with shipment-linked delivery numbers for verification.
- The facility should use tamper-evident tape with serial numbers to seal cartons, and verify the serial numbers against the packing list when loading and at the final destination.

6. Agricultural Security

- Not applicable

7. Physical Security

- The facility should install a double-layered perimeter fence, creating a secure zone between the two fence lines. Ensure that both fences are equipped with electronic monitoring capabilities, and that the outer fence incorporates underground concrete to deter tunneling.
- The facility should maintain multiple alarm systems that include door contacts, heat and vibration sensors, and seismic movement detectors.

8. Physical Access Controls

- The facility should ensure that the exterior doors of buildings are equipped with two- person key systems that require a company manager and security guard to unlock the facility.
- The facility should Issue all visitors thermal-activated visitor ID badges featuring expiration marking/coloring that appears after eight hours.

9. Personnel Security

- Drug screening checks should be conducted.
- The facility should have a fingerprinting document of the identity of all new hires, and provide an employee list to national authorities on an annual basis for additional screening.

10. Education, Training and Awareness

- The facility should conduct a semi-annual security awareness training seminar for all U.S. based suppliers, customers, and other business partners.
- The facility should provide online training portal.
- The facility should require new employees to complete a multiple-module security training program. Web-based training should emphasize recognition of internal conspiracies, maintaining cargo security, facility access control, and mail handling procedures. Publish security updates via an intranet.

D. PERFORMANCE TREND ANALYSIS

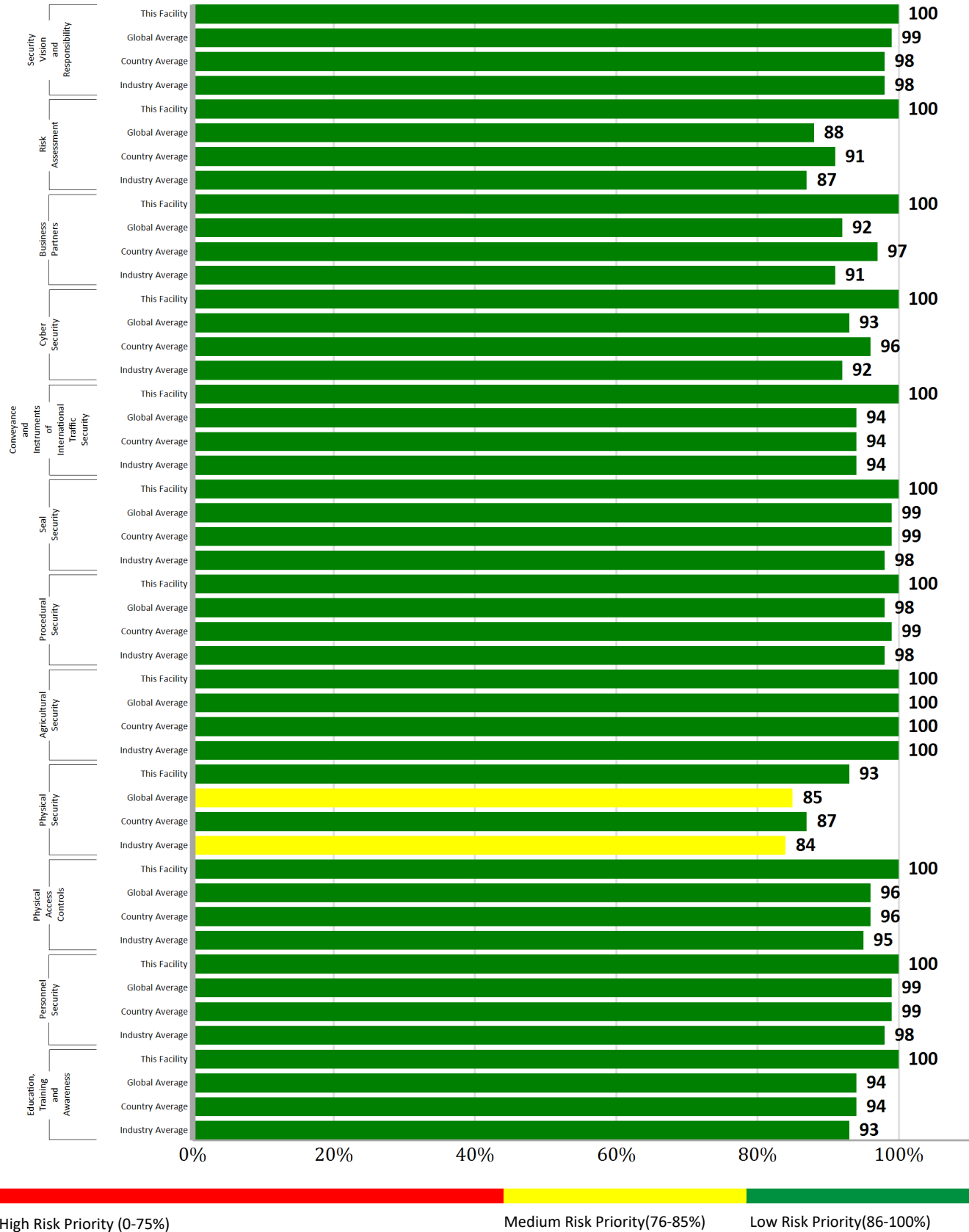
Section Name	Current 08-Mar-2025	Last 12-Aug-2023	First 13-Jan-2022	Change (Current-Last)	Change (Current-First)
Security Vision and Responsibility	100	100	98	0% 	2% 
Risk Assessment	100	88	100	14% 	0% 
Business Partners	100	100	83	0% 	20% 
Cyber Security	100	100	100	0% 	0% 
Conveyance and Instruments of International Traffic Security	100	100	77	0% 	30% 
Seal Security	100	100	100	0% 	0% 
Procedural Security	100	100	100	0% 	0% 
Agricultural Security	100	NA	NA	NA	NA
Physical Security	93	88	79	6% 	18% 
Physical Access Controls	100	100	88	0% 	14% 
Personnel Security	100	100	100	0% 	0% 
Education, Training and Awareness	100	100	79	0% 	27% 
Overall Score	98	92	78	7% 	26% 

 Advancers
  Constant
  Decliner

E. KEY STRENGTHS AND CHALLENGES

Criteria	Facility Strengths: Facility performance ranks in the top percentile of the population and/or has implemented a best practice process	Global Freq. of Compliance %
Compliant	The company conducts audits of seals that includes periodic inventory of stored seals and reconciliation against seal inventory logs and shipping documents and all audits are documented.	90%
Compliant	VVTT seal verification process is followed to ensure all high security seals have been affixed properly to conveyances.	90%
Compliant	The company has written procedure for screening new business partners and for monitoring current partners.	90%
Compliant	The company has documented procedure to handle pest contamination during conveyance / IIT inspection and inspection documentation are kept for 12 months.	91%
Compliant	Seal numbers are electronically printed on the bill of lading or other shipping documents.	91%
Compliant	The company (that maintain seal inventories) uses high security seals and maintain document to demonstrate that they use either meet or exceed the most current ISO 17712 standard.	92%
Compliant	Business partner's security assessment is reviewed periodically.	92%
Compliant	Prior to loading/stuffing/packing, all conveyances and empty Instruments of International Traffic undergo CTPAT approved security and agricultural inspections to ensure their structures have not been modified to conceal contraband or have been contaminated with visible agricultural pests.	92%
Compliant	The CTPAT inspection process has written procedures for both security and agricultural inspections.	93%
Compliant	The company network IT Infrastructure is regularly tested. Where vulnerabilities are found, corrective actions are implemented as soon as feasible.	93%
Criteria	Facility Challenges: Facility performance ranks in the bottom percentile of the population	Global Freq. of Compliance %
Should - High	The company does not have an automatic intrusion detection or alarm system installed in sensitive/controlled access areas.	91%

F. COMPARISON BENCHMARK



FACILITY PHOTOS

Facility Name



Facility Name

Main Gate



Main gate

Loading Area



Loading area

Packing Area



Packing area

Perimeter Fencing



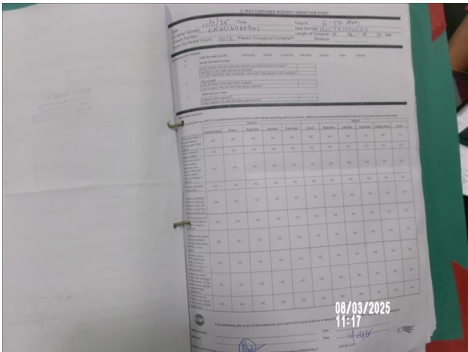
Perimeter fencing

Finished Goods Warehouse

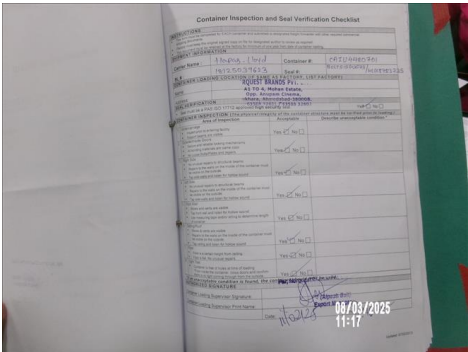


Finished goods warehouse

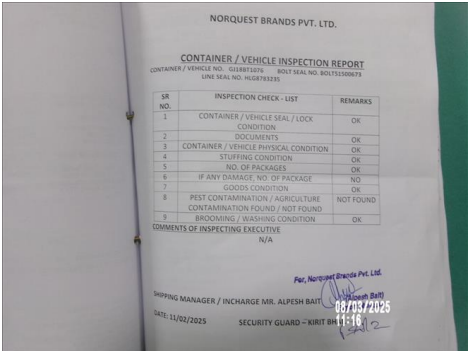
Container Inspection and Manifest Record



Container inspection record.



Container inspection record.



Container inspection record.

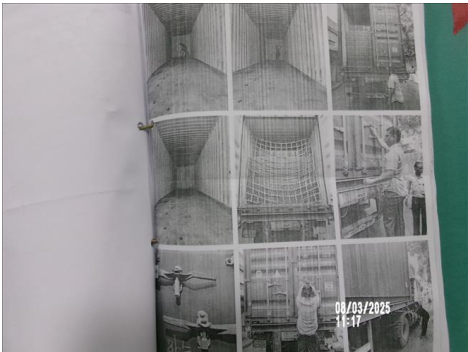
Container Inspection Photos/Records



Container inspection photos



Container inspection photos



Container inspection photos

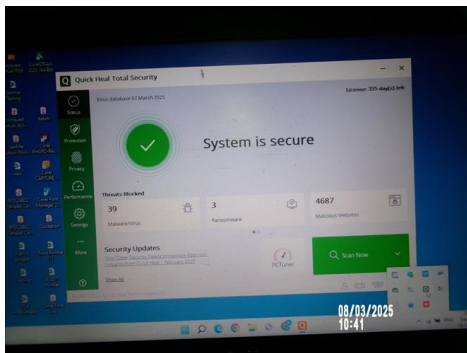
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Container Storage Area

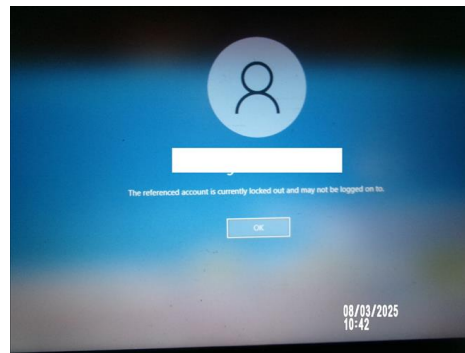


Container storage area

Computer Security

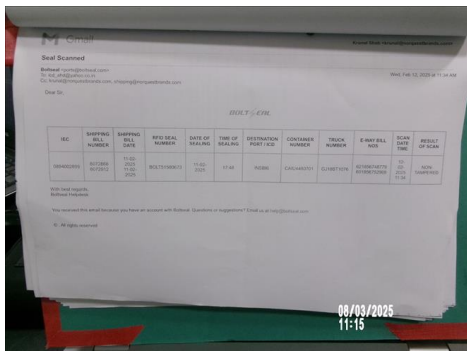


Computer security

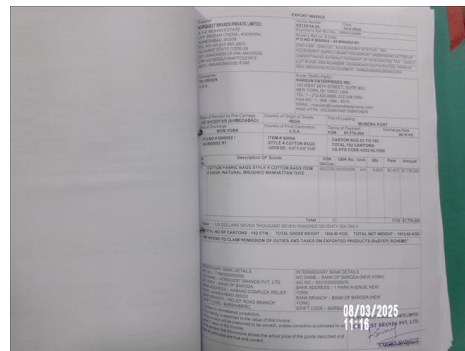


Computer security

Shipping Documents

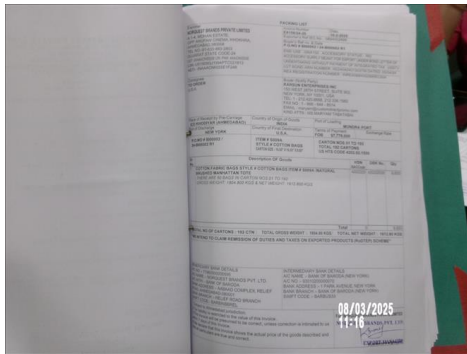


Shipping documents

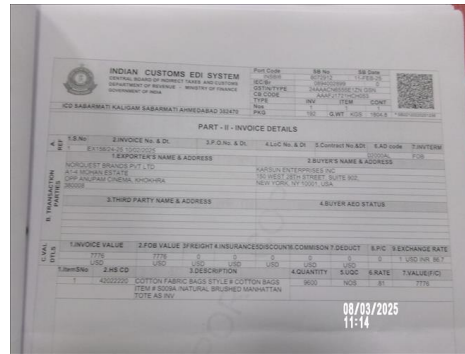


Shipping documents

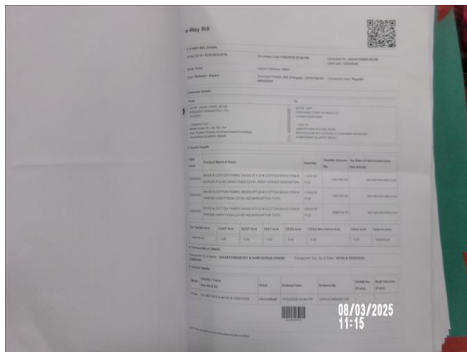
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Shipping documents

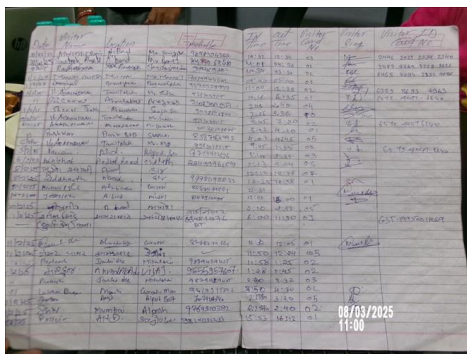


Shipping documents



Shipping documents

Shipping Log



Shipping Log

Shipment Security Seal



Shipment security seal

Affixed Seal On Container



Affixed seal on container

Oldest CCTV Recording



Oldest CCTV recording

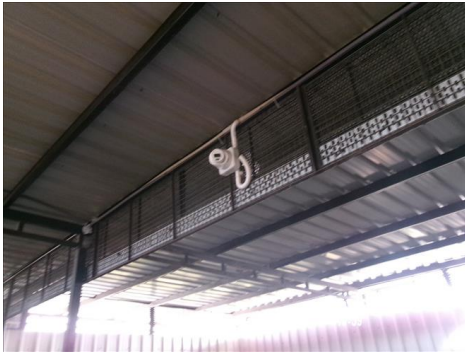
CCTV



CCTV at loading area



CCTV at packing



CCTV at warehouse

CCTV Monitoring



CCTV monitoring

Security Room



Security room

Vehicle Parking for Employees



Vehicle parking for employees.

Vehicle Parking for Visitors



Vehicle parking for visitors

Intrusion Detection Equipment

No Image Uploaded

Outside Lighting



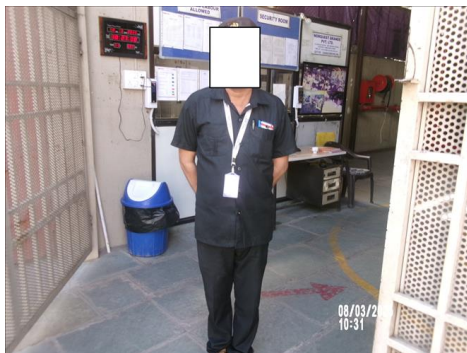
Outside lighting

Communication Equipment



Communication equipment

Security Guard with Uniform



Security guard with uniform

Employee with ID Badge



Employee ID badge

Visitor’s Card



Visitors card

Overview

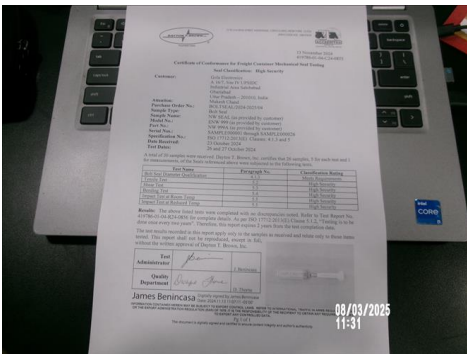


Overview

Others



List of authorised persons display



Seal certificate

Non-conformity Photos

No Image Uploaded

Best Practices



Access control systems at sensitive areas.

DISCLAIMER

This report is for the exclusive use of the client of Intertek named in this report ("Client") and is provided pursuant to an agreement for services between Intertek and Client ("Client agreement"). No other person may rely on the terms of this report. This report provides a summary of the findings and other applicable information found/gathered during the audit conducted at the specified facilities on the specified date only. Therefore, this report does not cover, and Intertek accepts no responsibility for, other locations that may be used in the supply chain of the relevant product or service. Further, as the audit process used by Intertek is a sampling exercise only, Intertek accepts no responsibility for any non-compliant issues that may be revealed relating to the operations of the identified facility at any other date. Intertek's responsibility and liability are also limited in accordance to the terms and conditions of the Client Agreement. Intertek assumes no liability to any party, for any loss, expense or damage occasioned by the use of this information other than to the Client and in accordance with the Client Agreement and these disclaimers. In case there is any conflict between the disclaimers stated herein and the applicable terms and conditions of Intertek incorporated into the Client Agreement, then these disclaimers shall prevail.

Global Security Verification Report

Facility Name: NORQUEST BRANDS PRIVATE LIMITED.

Country:	India	Assessment Stage:	Annual
Date of Verification:	07-Mar-2025	Report Number:	A5209079
Last Verification Date:	18-Aug-2023 (93%)	Site ID:	F_IAR_179283
Auditor Primary:	Mr. Vinod Vasantryao Gajare	Service Provider:	Intertek
Auditor Secondary:	NA	Audit Location:	Onsite

OVERALL FACILITY SCORE

96%



PERFORMANCE INDEX BAR



Participating Facilities: 9867

The C-TPAT Security Criteria and Guidelines indicate that "Must" is a requirement of the program participation. "Should" means that the procedure is considered to be an industry "best practice."

PERFORMANCE SUMMARY

Section Name	Score	Must - High	Must - Low	Should - High	Should - Low
Corporate Security	90%	0	0	2	0
Security Vision and Responsibility	100%	0	0	0	0
Risk Assessment	90%	0	0	2	0
Business Partners	100%	0	0	0	0
Cyber Security	100%	0	0	0	0
Transportation Security	100%	0	0	0	0
Conveyance and Instruments of International Traffic Security	100%	0	0	0	0
Seal Security	100%	0	0	0	0
Procedural Security	100%	0	0	0	0
Agricultural Security	100%	0	0	0	0
People and Physical Security	93%	0	0	1	0
Physical Security	93%	0	0	1	0
Physical Access Controls	100%	0	0	0	0
Personnel Security	100%	0	0	0	0
Education, Training and Awareness	100%	0	0	0	0
Overall	96%	0	0	3	0

Intertek's GSV integrates multiple global supply-chain security initiatives, including C-TPAT (Customs Trade Partnership Against Terrorism), PIP (Partners in Protection) and AEO (Authorized Economic Operators).

A. FACILITY PROFILE

A1. FACILITY INFORMATION

Facility Name:	NORQUEST BRANDS PRIVATE LIMITED.	Contact Name:	Mr. ROMEN SOOD
Facility Legal Name:	M/s. Norquest Brands Private Limited	Contact Title:	NA
Audit Location:	T.P No 07. F.P 24 Paiki, Or (24+29+62+63) Paiki Sub plot no A2. Block E, Fourth Floor Unit : E :401 Fifth Floor Unit no E :501 Sharanam Smart Space Opp Anupam Cinema At Khokhra Ta. Ahmedabad Dist : Ahmedabad	Email:	ROMEN@NORQUESTBRANDS.COM
City:	Dist Ahmedabad	Country:	India

A2. EMPLOYEE INFORMATION

NUMBER OF EMPLOYEES

Range	Actual Total	Permanent	Temporary	Foreign	Migrant
51-100	94(100%)	94(100%)	0(0%)	0(0%)	0(0%)

List of Nationalities: NA

A3. BUSINESS OVERVIEW

Industry:	Other	Warehouse customs bonded:	No
Key/Main Product:	Manufacturing of cotton fabric bags	Free trade zone:	No
Facility land size (in Sqm):	1495	Total facility floor size (in Sqm):	2415

Total Nr of Buildings	Distribution	Production	Warehouse	Container Yards	Others
1	0	1	0	0	0

A4. EXPORT LOGISTICS

PERCENTAGE OF GOODS EXPORTED TO US

By Air	By Sea	By Rail	By Truck
0	100	0	0

FACILITY RESPONSIBLE FOR THE RELATIONSHIP WITH THE FOLLOWING TYPE OF LOGISTICS

Air:	Never	Consolidators:	Never
Sea:	Always	Freight Forwarders:	Never
Rail:	Never	NVOCC:	Never

Global Security Verification Report, NORQUEST BRANDS PRIVATE LIMITED.

Land Carriers:	Never	Other 3rd party logistics providers:	Always
The companies used vary routes:	No	The companies used Global Positioning Satellite (GPS):	No
The companies used employ security guards:	Yes	The companies used truck convoys:	No
The companies used provide vehicle escort:	No		

A5. GENERAL INFORMATION

Brief description of the facility:

Norquest Brands Private Limited is located at T.P No 07. F.P 24 Paiki, Or (24+29+62+63) Paiki Sub plot no A2. Block E, Fourth Floor Unit : E :401 Fifth Floor Unit no E :501 Sharanam Smart Space Opp Anupam Cinema At Khokhra Ta. Ahmedabad Dist : Ahmedabad . The facility specializes in manufacturing cotton bags and operates within a shared commercial building with a total of five floors. The factory occupies the entire fourth and fifth floors, while the ground and first three floors are utilized by other industries. The facility has a common security gate for the entire building, along with dedicated on-roll security guards at the factory entrance. Production operations are structured as follows: • The cutting and stitching area is located on the fourth floor, with a separate finished goods section on the mezzanine level. • The fifth floor houses thread cutting, packing, pressing, and finishing activities. The facility spans 1,495 square meters of land, with a built-up area of 2,415 square meters. It employs 94 workers and exports 100% of its products to the USA, Australia, and the UK. The facility has established and documented security policies and procedures to ensure operational efficiency and compliance.

Brief description of loading process for shipment:

The facility ships 100 % full container loading (FCL) . The shipments are loaded in container/truck in presence of security guard and export manager . All the cartons are counted by either security guard or export department executive and tally is done against manifest.

Brief description of sealing process:

FCL shipment containers are secured by bolt seal through self sealing process which meets ISO/PAS 17712 standard

Brief description of direct shipments to port process:

All FCL shipment are delivered to the port directly

In-country transport services detail:

Chetak Roadlane

Required transit time between audited facility to the port / the next supply chain:

Transit time required to Mundra port is 10-12 hrs, ICD Khodiyar - 1 hour

CCTV details:

Facility has installed 32 cameras throughout the facility which includes server room, facility entrance, loading point, perimeter, packing and finished goods storage area.

Security guard force details:

The facility has employed three security guards on its payroll

Global Security Verification Report, NORQUEST BRANDS PRIVATE LIMITED.

B. RESULT DETAILS

The following section includes all findings noted during the on-site audit.

Risk Assessment					90% 
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RATING	Must - High	Must - Low	Should - High	Should - Low	Total
NEW NON-COMPLIANCES	0	0	2	0	2

New Non- Compliances

ID # O0098	Finding The facility's risk assessment does not include documented movement of all cargo or map of supply chain.	Rating Should - High
% of occurrence at other facilities 18%	Past occurrences at this facility None	
Auditor Comments Facility's risk assessment does not included documented movement of cargo map		
Minimum Security Criteria The international portion of the risk assessment should document or map the movement of the Member's cargo throughout its supply chain from the point of origin to the importer's distribution center. The mapping should include all business partners involved both directly and indirectly in the exportation/movement of the goods.As applicable, mapping should include documenting how cargo moves in and out of transport facilities/cargo hubs and noting if the cargo is "at rest" at one of these locations for an extended period of time. Cargo is more vulnerable when "at rest," waiting to move to the next leg of its journey.		

New Non- Compliances

ID # O0120	Finding The facility does not have security contingency plan.	Rating Should - High
% of occurrence at other facilities 2%	Past occurrences at this facility None	
Auditor Comments The facility does not have a security contingency plan in place		
Minimum Security Criteria CTPAT Members should have written procedures in place that address crisis management, business continuity, security recovery plans, and business resumption.		

Physical Security					93% 
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RATING	Must - High	Must - Low	Should - High	Should - Low	Total
NEW NON-COMPLIANCES	0	0	1	0	1

New Non- Compliances

ID # O0381	Finding The company does not have an automatic intrusion detection or alarm system installed in sensitive/controlled access areas.	Rating Should - High
% of occurrence at other facilities 89%	Past occurrences at this facility None	
Auditor Comments Automatic intrusion detection system is not installed at any location within the premises		

Global Security Verification Report, NORQUEST BRANDS PRIVATE LIMITED.

Minimum Security Criteria

Security technology should be utilized to monitor premises and prevent unauthorized access to sensitive areas.

C. BEST PRACTICES AND RECOMMENDED BEST PRACTICES

CBP describes Best Practices as innovative security measures that exceeds the CTPAT criteria and industry standards. For C-TPAT purposes, a best practice must meet all five of the following requirements, all of which are subject to verification: (1. Senior management support; 2. Innovative technology, process or procedures; 3. Documented process; 4. Verifiable evidence; and, 5. A regular system of checks, balances and accountability.)

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1. Business Partners

- The facility provides periodic security awareness training to all of the contractors.

2. Cyber Security

- Require computer users to sign an agreement of liability for the use of the company's information systems, and renew these agreements each time a password change is initiated.

3. Conveyance and Instruments of International Traffic Security

- For conveyance entries/exits, logs are maintained with name of the guard.

4. Seal Security

- Use multiple ISO/PAS 17712 certified high security seals on all shipments bound to the U.S.

5. Procedural Security

- Loaded containers/trailers' final inspection is conducted.

6. Agricultural Security

- The facility uses alternative packaging material. The following products are not subject to USDA regulation: Plywood or press board; Plastic pallets; Oriented strand board; Hardboard; Parallel strand lumber; Synthetic foam; Metal frames; Inflated dunnage; Masonite veneer

7. Physical Security

- Vehicles are prohibited/prevented from parking near perimeter fencing.

8. Physical Access Controls

- Security guards receive specific training in C-TPAT.

9. Personnel Security

- Conduct exit interviews as a routine part of the employee termination process, with a counselor on hand to evaluate the likelihood that a terminated employee could pose a retaliation threat.

10. Education, Training and Awareness

- A security awareness assessment is given annually to a random sample of employees to gauge their understanding of the company's general security policy.

Recommended Best Practices:

1. Business Partners

- The facility should conduct periodic table-top exercises to address security breaches within the supply chain and, if one doesn't already exist, create a "quick response team" to investigate suspicious activities discovered during cargo transportation.
- The facility should perform periodic audits of business partners accompanied by a third-party security firm (these audits may be performed without advance notice). The firm should provide a written assessment of business partners' adherence to C-TPAT minimum security criteria. If non-compliance is discovered, it could be sufficient grounds for terminating the business relationship.

2. Cyber Security

- The facility should equip computers with biometric retina scanners for authentication and identification purposes.
- The facility should install software on employees' laptops that allows management to delete information from hard drives from a remote location.

Global Security Verification Report, NORQUEST BRANDS PRIVATE LIMITED.

3. Conveyance and Instruments of International Traffic Security

- All operators of facilities and conveyances handling cargo should employ appropriate procedures to identify personnel authorized to enter cargo and document processing areas.
- The facility should use a dock locking arm to anchor the container chassis to the loading dock.
- The facility should use tamper-indicative security labels bearing an actual photo of the seal and a serial number, attached to the hinges and between the two doors of the vehicles.

4. Seal Security

- In addition to using a bolt seal, attach a cast iron J-bar device to the locking bar that requires a specialized tool for removal.

5. Procedural Security

- The facility should schedule all deliveries at distribution centers in advance using an online automated tool, and ensure that upon arrival, drivers provide security guards with shipment-linked delivery numbers for verification.
- The facility should use tamper-evident tape with serial numbers to seal cartons, and verify the serial numbers against the packing list when loading and at the final destination.

6. Agricultural Security

- Not applicable

7. Physical Security

- The facility should install a double-layered perimeter fence, creating a secure zone between the two fence lines. Ensure that both fences are equipped with electronic monitoring capabilities, and that the outer fence incorporates underground concrete to deter tunneling.
- The facility should maintain multiple alarm systems that include door contacts, heat and vibration sensors, and seismic movement detectors.
- The facility should position security guard that view towers at each corner of the facility perimeter with sightlines that permit views of activity inside and outside the facility. Make sure the towers are manned at all times.

8. Physical Access Controls

- The facility should ensure that as employees enter the facility, their photos are displayed on an electronic access system monitor so that the security guard in the area can verify that the individual entering matches the photo displayed on the monitor.
- The facility should ensure that the exterior doors of buildings are equipped with two- person key systems that require a company manager and security guard to unlock the facility.
- The facility should Issue all visitors thermal-activated visitor ID badges featuring expiration marking/coloring that appears after eight hours.

9. Personnel Security

- Drug screening checks should be conducted.
- The facility should have a fingerprinting document of the identity of all new hires, and provide an employee list to national authorities on an annual basis for additional screening.

10. Education, Training and Awareness

- The facility should conduct a semi-annual security awareness training seminar for all U.S. based suppliers, customers, and other business partners.
- The facility should provide online training portal.
- The facility should require new employees to complete a multiple-module security training program. Web-based training should emphasize recognition of internal conspiracies, maintaining cargo security, facility access control, and mail handling procedures. Publish security updates via an intranet.

D. PERFORMANCE TREND ANALYSIS

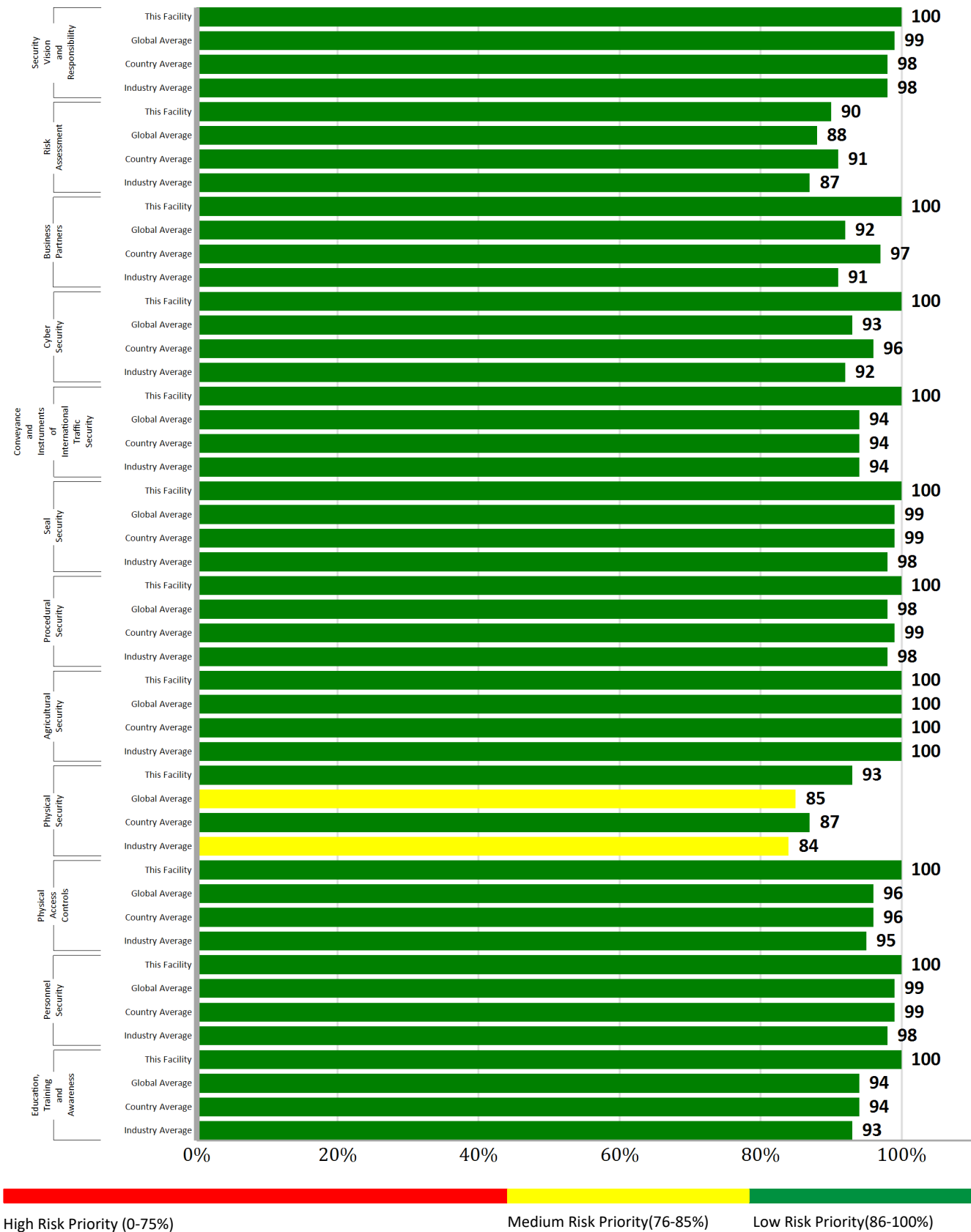
Section Name	Current 07-Mar-2025	Last NA	First 18-Aug-2023	Change (Current-Last)	Change (Current-First)
Security Vision and Responsibility	100	NA	100	NA	0% 
Risk Assessment	90	NA	100	NA	10% 
Business Partners	100	NA	100	NA	0% 
Cyber Security	100	NA	100	NA	0% 
Conveyance and Instruments of International Traffic Security	100	NA	100	NA	0% 
Seal Security	100	NA	100	NA	0% 
Procedural Security	100	NA	100	NA	0% 
Agricultural Security	100	NA	NA	NA	NA
Physical Security	93	NA	88	NA	6% 
Physical Access Controls	100	NA	100	NA	0% 
Personnel Security	100	NA	100	NA	0% 
Education, Training and Awareness	100	NA	100	NA	0% 
Overall Score	96	NA	93	NA	3% 

 Advancers
  Constant
  Decliner

E. KEY STRENGTHS AND CHALLENGES

Criteria	Facility Strengths: Facility performance ranks in the top percentile of the population and/or has implemented a best practice process	Global Freq. of Compliance %
Compliant	The company conducts audits of seals that includes periodic inventory of stored seals and reconciliation against seal inventory logs and shipping documents and all audits are documented.	90%
Compliant	VVTT seal verification process is followed to ensure all high security seals have been affixed properly to conveyances.	90%
Compliant	The company has written procedure for screening new business partners and for monitoring current partners.	90%
Compliant	The company has documented procedure to handle pest contamination during conveyance / IIT inspection and inspection documentation are kept for 12 months.	91%
Compliant	Seal numbers are electronically printed on the bill of lading or other shipping documents.	91%
Compliant	The company (that maintain seal inventories) uses high security seals and maintain document to demonstrate that they use either meet or exceed the most current ISO 17712 standard.	92%
Compliant	Business partner's security assessment is reviewed periodically.	92%
Compliant	Prior to loading/stuffing/packing, all conveyances and empty Instruments of International Traffic undergo CTPAT approved security and agricultural inspections to ensure their structures have not been modified to conceal contraband or have been contaminated with visible agricultural pests.	92%
Compliant	The CTPAT inspection process has written procedures for both security and agricultural inspections.	93%
Compliant	Risk assessments are reviewed annually, or more frequently as needed.	93%
Criteria	Facility Challenges: Facility performance ranks in the bottom percentile of the population	Global Freq. of Compliance %
Should - High	The company does not have an automatic intrusion detection or alarm system installed in sensitive/controlled access areas.	91%
Should - High	The facility's risk assessment does not include documented movement of all cargo or map of supply chain.	23%
Should - High	The facility does not have security contingency plan.	12%

F. COMPARISON BENCHMARK



FACILITY PHOTOS

Facility Name



Facility Name

Main Gate



Main gate

Loading Area



Loading area

Packing Area



Packing area

Perimeter Fencing



Perimeter fencing.

Finished Goods Warehouse



Finished goods warehouse



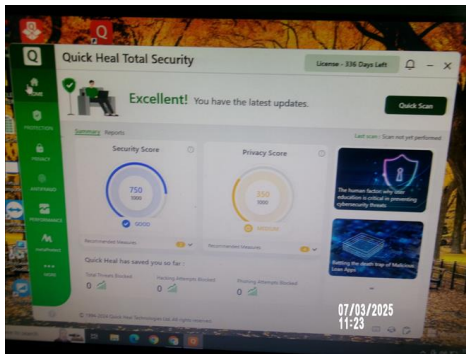
Container inspection photos



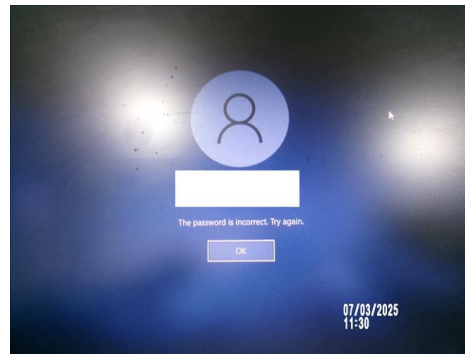
Container storage area

Global Security Verification Report, NORQUEST BRANDS PRIVATE LIMITED.

Computer Security

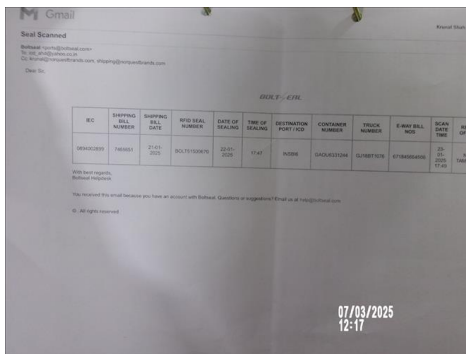


Computer security

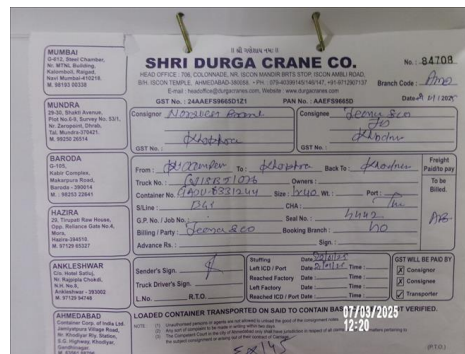


Computer security

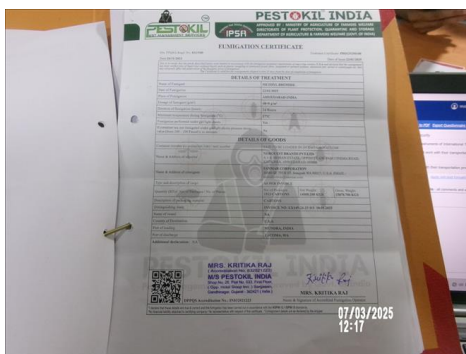
Shipping Documents



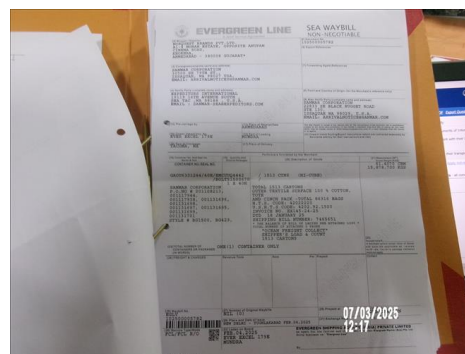
Shipping documents



Shipping documents

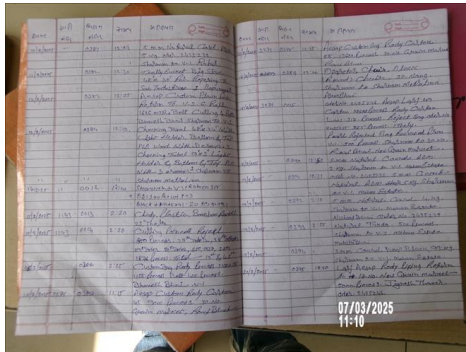


Shipping documents



Shipping documents

Shipping Log



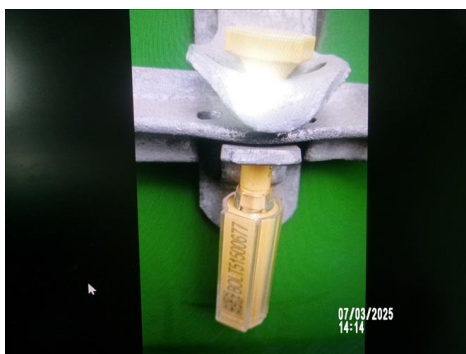
Shipping Log

Shipment Security Seal



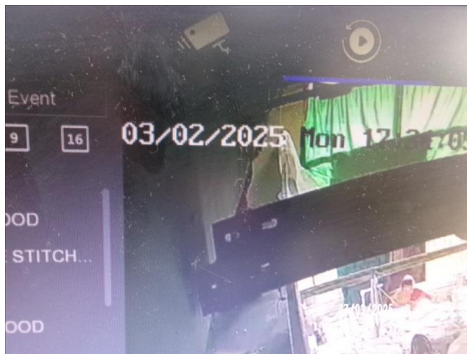
Shipment security seal

Affixed Seal On Container



Affixed seal on container

Oldest CCTV Recording



Oldest CCTV recording

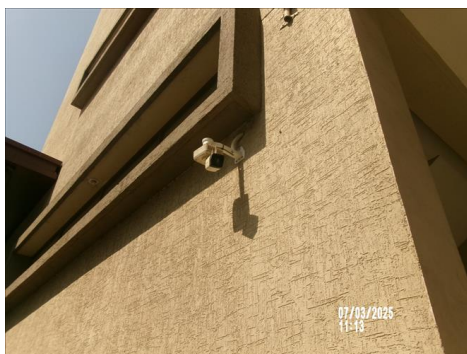
CCTV



CCTV at packing



CCTV at parking



CCTV at loading

CCTV Monitoring



CCTV monitoring

Security Room



Security room - Main building

Vehicle Parking for Employees



Vehicle parking area - Employee

Vehicle Parking for Visitors



Vehicle parking area visitor

Intrusion Detection Equipment

No Image Uploaded

Outside Lighting



Outside lighting

Communication Equipment



Communication equipment

Security Guard with Uniform



Security guard with uniform

Employee with ID Badge



Employee ID badge

Visitor's Card



Visitor's card

Overview

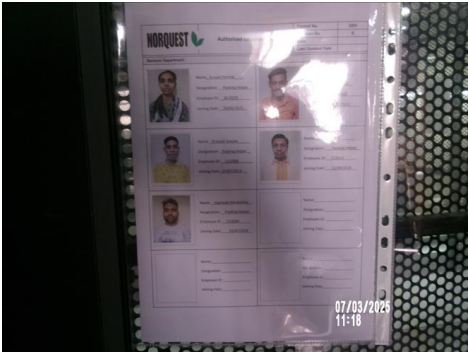


Overview of facility

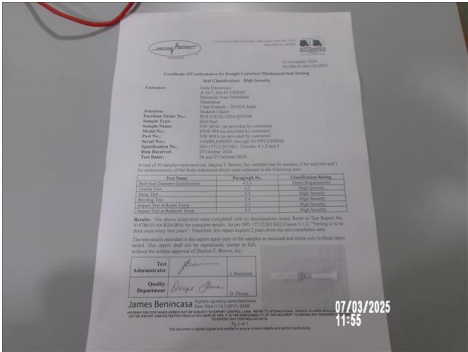


Overview of facility

Others



List of authorised employees.



Seal certificate

Non-conformity Photos

No Image Uploaded

Best Practices

No Image Uploaded

DISCLAIMER

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Global Security Verification Report

Facility Name: NORQUEST BRANDS PVT.LTD

Country:	India	Assessment Stage:	Initial
Date of Verification:	30-Sep-2025	Report Number:	A5247442
Last Verification Date:	NA	Site ID:	F_IAR_218094
Auditor Primary:	Mr. Vinod Vasant Rao Gajare	Service Provider:	Intertek
Auditor Secondary:	NA	Audit Location:	Onsite

OVERALL FACILITY SCORE

97%



PERFORMANCE INDEX BAR



Participating Facilities: 1144

The C-TPAT Security Criteria and Guidelines indicate that "Must" is a requirement of the program participation. "Should" means that the procedure is considered to be an industry "best practice."

PERFORMANCE SUMMARY

Section Name	Score	Must - High	Must - Low	Should - High	Should - Low
Corporate Security	100%	0	0	0	0
Security Vision and Responsibility	100%	0	0	0	0
Risk Assessment	100%	0	0	0	0
Business Partners	100%	0	0	0	0
Cyber Security	100%	0	0	0	0
Transportation Security	100%	0	0	0	0
Conveyance and Instruments of International Traffic Security	100%	0	0	0	0
Seal Security	100%	0	0	0	0
Procedural Security	100%	0	0	0	0
Agricultural Security	100%	0	0	0	0
People and Physical Security	90%	0	0	2	0
Physical Security	93%	0	0	1	0
Physical Access Controls	100%	0	0	0	0
Personnel Security	100%	0	0	0	0
Education, Training and Awareness	93%	0	0	1	0
Overall	97%	0	0	2	0

Intertek's GSV integrates multiple global supply-chain security initiatives, including C-TPAT (Customs Trade Partnership Against Terrorism), PIP (Partners in Protection) and AEO (Authorized Economic Operators).

A. FACILITY PROFILE

A1. FACILITY INFORMATION

Facility Name:	NORQUEST BRANDS PVT.LTD	Contact Name:	Mr. JAYASHRI PATADIA
Facility Legal Name:	Norquest Brands Pvt Ltd	Contact Title:	NA
Audit Location:	G-301 G-401 H-301 H-401 SHARANAM METROLINKS OPP.APPAREL PARK DEPOT NR .NEW COTTAN MILL CHAR RASTA SUKHRAM NAGAR AMRAIWADI AHMEDABAD	Email:	JAYASHRI@NORQUESTBRANDS.CO M
City:	Ahmedabad	Country:	India

A2. EMPLOYEE INFORMATION

NUMBER OF EMPLOYEES

Range	Actual Total	Permanent	Temporary	Foreign	Migrant
101-300	121(100%)	121(100%)	0(0%)	0(0%)	0(0%)

List of Nationalities: NA

A3. BUSINESS OVERVIEW

Industry:	Other	Warehouse customs bonded:	No
Key/Main Product:	Manufacturing of cotton fabric bags	Free trade zone:	No
Facility land size (in Sqm):	2464	Total facility floor size (in Sqm):	2464

Total Nr of Buildings	Distribution	Production	Warehouse	Container Yards	Others
1	0	1	0	0	0

A4. EXPORT LOGISTICS

PERCENTAGE OF GOODS EXPORTED TO US

By Air	By Sea	By Rail	By Truck
0	100	0	0

FACILITY RESPONSIBLE FOR THE RELATIONSHIP WITH THE FOLLOWING TYPE OF LOGISTICS

Air:	Never	Consolidators:	Never
Sea:	Always	Freight Forwarders:	Never
Rail:	Never	NVOCC:	Never

Global Security Verification Report, NORQUEST BRANDS PVT.LTD

Land Carriers:	Never	Other 3rd party logistics providers:	Always
The companies used vary routes:	No	The companies used Global Positioning Satellite (GPS):	No
The companies used employ security guards:	Yes	The companies used truck convoys:	No
The companies used provide vehicle escort:	No		

A5. GENERAL INFORMATION

Brief description of the facility:

Norquest Brands Private Limited is located at G-301, G-401, H-301, H-401, Sharanam Metrolinks, Opp. Apparel Park Depot, Near New Cotton Mill Char Rasta, Sukhran Nagar, Amraiwadi, Ahmedabad, Gujarat, India. The facility specializes in manufacturing cotton bags and operates within a shared commercial building comprising four floors. The factory occupies the entire third and fourth floors, while the ground and first floors are utilized by other industries. A common security gate serves the building, and the factory has additional dedicated on-roll security guards at its own entrance. Production operations are structured with stitching located on the third floor, a mezzanine level used for packing and finished goods storage, the fourth floor dedicated to cutting, and an additional mezzanine area for belt making and fabric storage. The facility both land and built-up area of 2,464 square meters and employs 121 workers. It exports 100% of its products to the USA, Australia, and the UK. Operations began in June 2025, but no shipments have been exported to date; currently, goods are transported in closed trucks to the company's other unit located 1 km away and are further delivered directly to the port. The facility has established and documented security policies and procedures to ensure operational efficiency and compliance.

Brief description of loading process for shipment:

Goods are transported in closed trucks to the company's other unit located 1 km away and are further delivered directly to the port.

Brief description of sealing process:

Not applicable as no shipment is shipped yet.

Brief description of direct shipments to port process:

NA

In-country transport services detail:

M/S Jeena and company.

Required transit time between audited facility to the port / the next supply chain:

Transit time to the godown is approximately 10 minutes. From the godown to Mundra Port, it takes about 10–12 hours, and to ICD Khodiyar, around 1 hour.

CCTV details:

Facility has installed 64 cameras throughout the facility which includes server room, facility entrance, loading point, perimeter, packing and finished goods storage area

Security guard force details:

The facility has employed 12 security guards on its payroll

B. RESULT DETAILS

The following section includes all findings noted during the on-site audit.

Physical Security					93%	
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RATING	Must - High	Must - Low	Should - High	Should - Low	Total
NEW NON-COMPLIANCES	0	0	1	0	1

New Non- Compliances

ID # 00405	Finding CCTV alarms are not used to alert a company to unauthorized access into sensitive areas.		Rating Should - High
% of occurrence at other facilities 48%	Past occurrences at this facility None		
Auditor Comments Facility's CCTV does not have feature to alert a company to unauthorized access into sensitive areas.			
Minimum Security Criteria If camera systems are deployed, cameras should monitor a facility’s premises and sensitive areas to deter unauthorized access. Alarms should be used to alert a company to unauthorized access into sensitive areas.			

Education, Training and Awareness					93%	
-----------------------------------	--	--	--	--	-----	---

RATING	Must - High	Must - Low	Should - High	Should - Low	Total
NEW NON-COMPLIANCES	0	0	1	0	1

New Non- Compliances

ID # 00485	Finding The company does not perform emergency response mock drills.		Rating Should - High
% of occurrence at other facilities 39%		Past occurrences at this facility None	
Auditor Comments The company has not performed security emergency response mock drills in past.			
Minimum Security Criteria CTPAT Members should have measures in place to verify that the training provided met all training objectives.			

C. BEST PRACTICES AND RECOMMENDED BEST PRACTICES

CBP describes Best Practices as innovative security measures that exceeds the CTPAT criteria and industry standards. For C-TPAT purposes, a best practice must meet all five of the following requirements, all of which are subject to verification: (1. Senior management support; 2. Innovative technology, process or procedures; 3. Documented process; 4. Verifiable evidence; and, 5. A regular system of checks, balances and accountability.)

Existing Best Practices:

1. Business Partners

- The facility provides periodic security awareness training to all of the contractors.

2. Cyber Security

- Require computer users to sign an agreement of liability for the use of the company's information systems, and renew these agreements each time a password change is initiated.

3. Conveyance and Instruments of International Traffic Security

- For conveyance entries/exits, logs are maintained with name of the guard.

4. Seal Security

- Use multiple ISO/PAS 17712 certified high security seals on all shipments bound to the U.S.

5. Procedural Security

- Loaded containers/trailers' final inspection is conducted.

6. Agricultural Security

- The facility uses alternative packaging material. The following products are not subject to USDA regulation: Plywood or press board; Plastic pallets; Oriented strand board; Hardboard; Parallel strand lumber; Synthetic foam; Metal frames; Inflated dunnage; Masonite veneer

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- Vehicles are prohibited/prevented from parking near perimeter fencing.

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- Security guards receive specific training in C-TPAT.

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6. Agricultural Security

- Not applicable

7. Physical Security

- The facility should install a double-layered perimeter fence, creating a secure zone between the two fence lines. Ensure that both fences are equipped with electronic monitoring capabilities, and that the outer fence incorporates underground concrete to deter tunneling.
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- The facility should conduct a semi-annual security awareness training seminar for all U.S. based suppliers, customers, and other business partners.
- The facility should provide online training portal.
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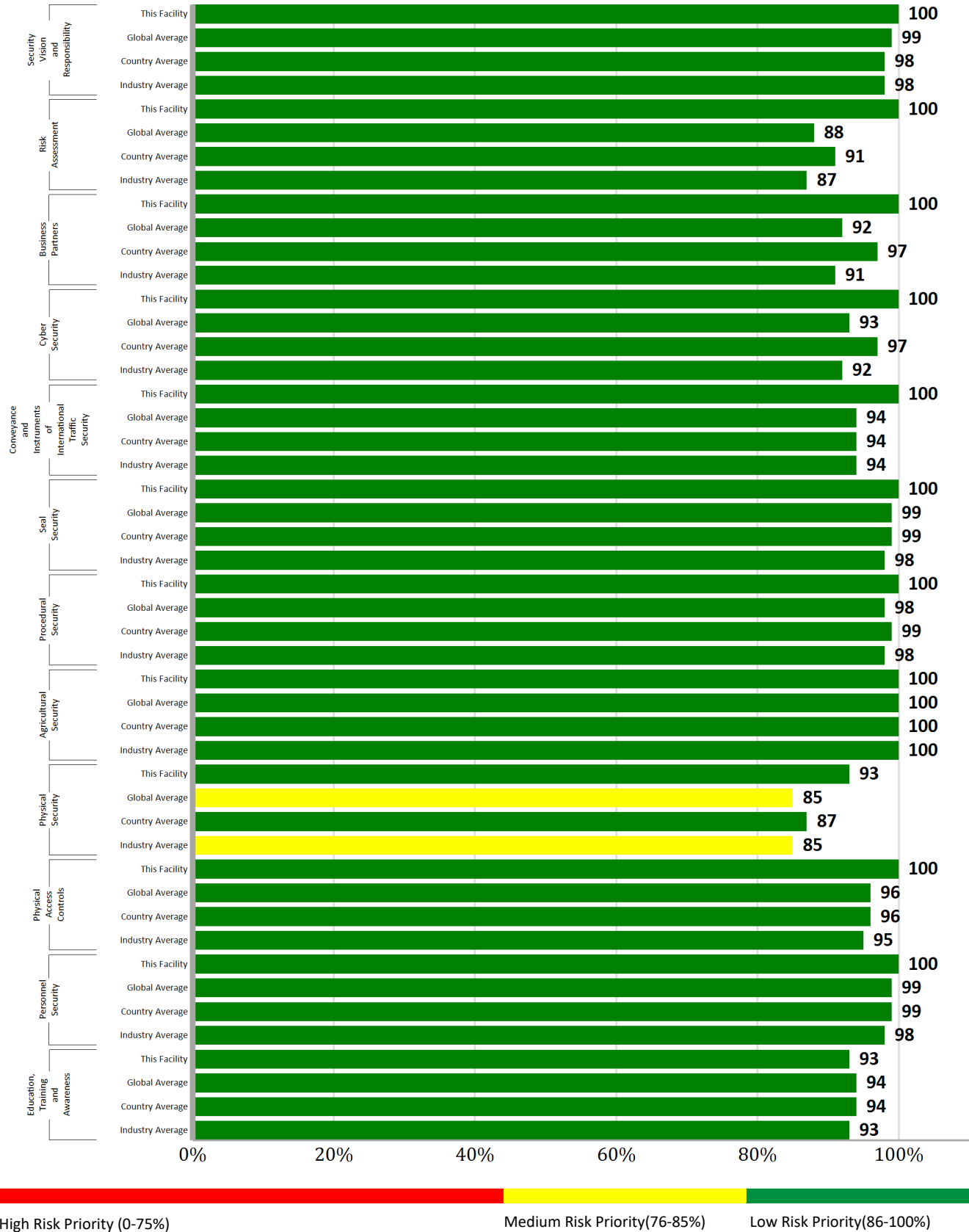
Section Name	Current 30-Sep-2025	Last NA	First NA	Change (Current-Last)	Change (Current-First)
Security Vision and Responsibility	100	NA	NA	NA	NA
Risk Assessment	100	NA	NA	NA	NA
Business Partners	100	NA	NA	NA	NA
Cyber Security	100	NA	NA	NA	NA
Conveyance and Instruments of International Traffic Security	100	NA	NA	NA	NA
Seal Security	100	NA	NA	NA	NA
Procedural Security	100	NA	NA	NA	NA
Agricultural Security	100	NA	NA	NA	NA
Physical Security	93	NA	NA	NA	NA
Physical Access Controls	100	NA	NA	NA	NA
Personnel Security	100	NA	NA	NA	NA
Education, Training and Awareness	93	NA	NA	NA	NA
Overall Score	97	NA	NA	NA	NA

 Advancers
  Constant
  Decliner

E. KEY STRENGTHS AND CHALLENGES

Criteria	Facility Strengths: Facility performance ranks in the top percentile of the population and/or has implemented a best practice process	Global Freq. of Compliance %
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Compliant	Seal numbers are electronically printed on the bill of lading or other shipping documents.	91%
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Compliant	The company (that maintain seal inventories) uses high security seals and maintain document to demonstrate that they use either meet or exceed the most current ISO 17712 standard.	92%
Compliant	The company has documented procedure to handle pest contamination during conveyance / IIT inspection and inspection documentation are kept for 12 months.	92%
Compliant	The CTPAT inspection process has written procedures for both security and agricultural inspections.	93%
Compliant	Prior to loading/stuffing/packing, all conveyances and empty Instruments of International Traffic undergo CTPAT approved security and agricultural inspections to ensure their structures have not been modified to conceal contraband or have been contaminated with visible agricultural pests.	93%
Compliant	Business partner's security assessment is reviewed periodically.	93%
Compliant	Risk assessments are reviewed annually, or more frequently as needed.	93%
Criteria	Facility Challenges: Facility performance ranks in the bottom percentile of the population	Global Freq. of Compliance %
Should - High	CCTV alarms are not used to alert a company to unauthorized access into sensitive areas.	49%
Should - High	The company does not perform emergency response mock drills.	40%

F. COMPARISON BENCHMARK



FACILITY PHOTOS

Facility Name



Factory Name

Main Gate



Main gate

Loading Area



Loading area

Packing Area



Packing area

Perimeter Fencing



Perimeter fencing



Perimeter fencing

Finished Goods Warehouse

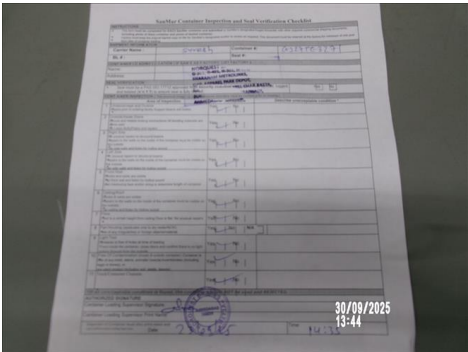


Finished goods warehouse



Finished goods warehouse

Container Inspection and Manifest Record



Container inspection record

Container Inspection Photos/Records



Container inspection photos



Container inspection photos

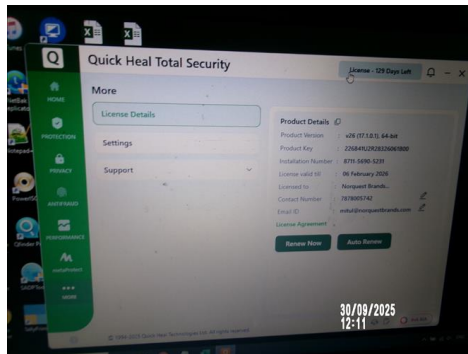


Container inspection photos

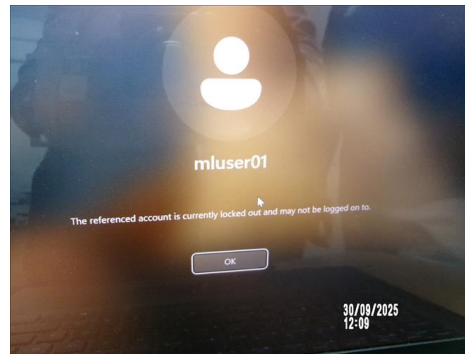
Container Storage Area

No Image Uploaded

Computer Security

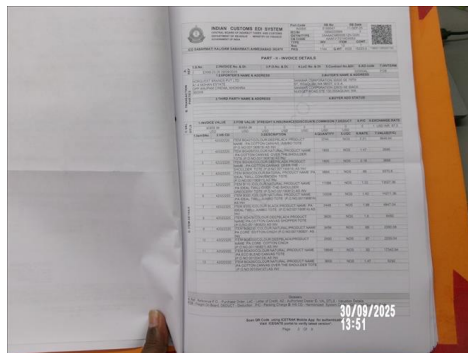


Computer security

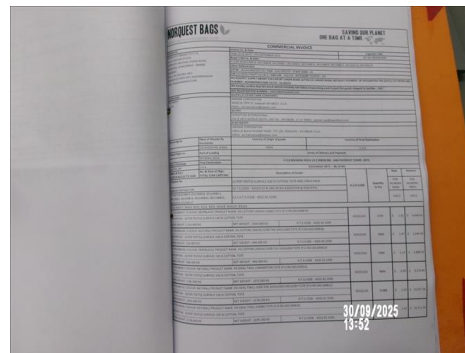


Computer security

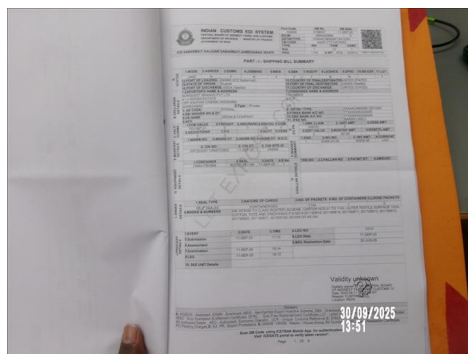
Shipping Documents



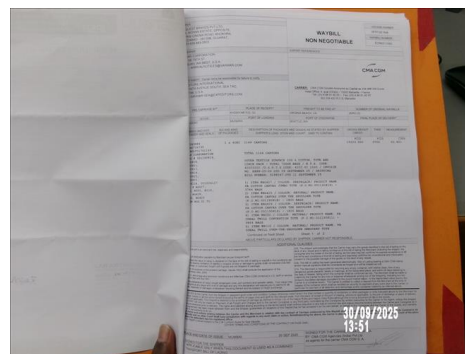
Shipping documents



Shipping documents

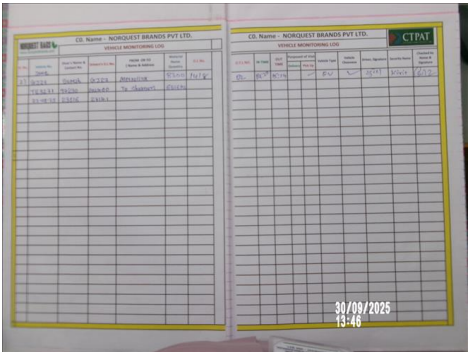


Shipping documents



Shipping documents

Shipping Log



Shipping log

Shipment Security Seal



Shipment security seal

Affixed Seal On Container

No Image Uploaded

Oldest CCTV Recording



Oldest CCTV recording

CCTV



CCTV at periphery



CCTV at packing

CCTV Monitoring

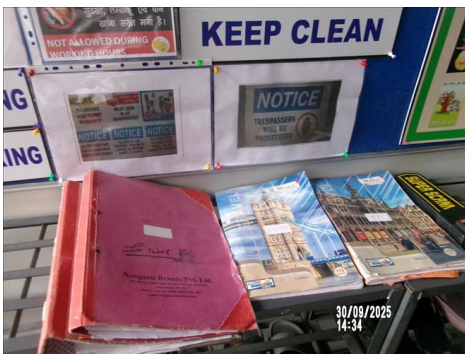


CCTV monitoring



CCTV monitoring

Security Room



Security room

Vehicle Parking for Employees



Vehicle parking for employees.

Vehicle Parking for Visitors



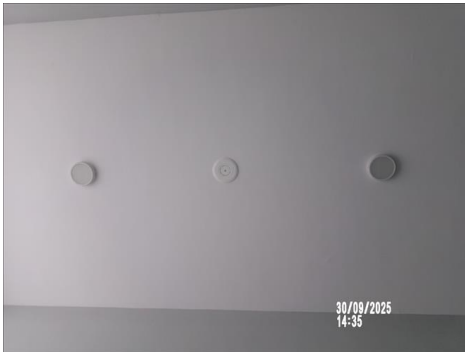
Vehicle parking for visitors

Intrusion Detection Equipment



Intrusion detection equipment

Outside Lighting



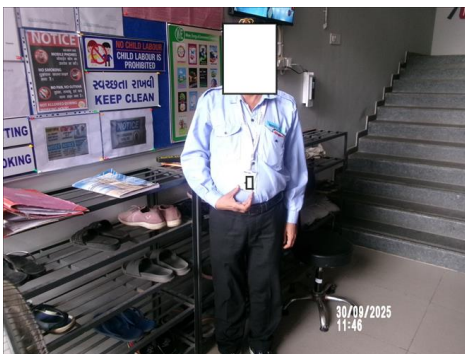
Outside lighting

Communication Equipment



Communication equipment

Security Guard with Uniform



Security guard with uniform

Employee with ID Badge



Employee with ID badge

Visitor's Card



Visitors card

Overview



Overview

Others

No Image Uploaded

Non-conformity Photos

No Image Uploaded

Best Practices

No Image Uploaded

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